



QUALITY POLICY

Sterling Lithographers Inc. is a quality driven print manufacturer specializing in business forms and communications documents. Our staff is highly trained and experienced in the print-industry. Founded in 1954 as a manufacturer and supplier of print materials, Sterling continues as a family-run business today, serving businesses throughout the GTA, Ontario and Canada.

We recognize that we are dependent upon our Customers, and that our Customers' needs, now and in the future, drive our business. We commit to continuous improvement through the implementation and revision of a Quality Management System adhering to the principles of ISO 9001:2000. By identifying, meeting and striving to exceed our Customers' expectations and by encouraging our Customers and Staff to make recommendations for improvement, we all benefit.

A quality organization, we are committed to serving our customers by providing an exceptional printing service that includes a guarantee of satisfaction - no matter how large or small the job; a safe and hospitable working environment; and an environmentally responsible organization. For over 50 years we have helped our Customers meet urgent demands and solve complicated problems. We will continue to support our Customers in this way, and offer a competitive edge in pricing, delivery and personalized service.

Personalized Service & Commitment to Excellence

September 1, 2006

Mary E. Jeffery

Authorized Signature



An ISO 9001:2000 Company

Your Partner In Print